



SAN ANTONIO POLICE

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DATE: September 3, 2006

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Media Advisory Councilwoman Delicia Herrera to Visit SAPD 911 Center

WHAT: Visit of 9-1-1 Center

WHEN: Tuesday, September 5th
11:30 a.m.

WHERE: 9-1-1 Center
San Antonio Police Department
214 W. Nueva

Councilwoman Delicia Herrera, District 6, is scheduled to visit the 9-1-1 Center of the San Antonio Police Department and will be escorted by supervisory staff from the 9-1-1 Center.

She will be viewing the new, state-of-the-art, 911 Communications Center that is part of the Communications Unit of the San Antonio Police Department. The Center is the hub of citizen/police contact. Citizens in need of police services contact the telephone intake clerks at the Communications Center; the clerks then code and relay the information to the dispatchers who are in constant contact with patrol officers in the field. The new 911 Center was fully activated during March 2004 and is an integral part of the new City/County Public Safety Radio Project, and connects the public to emergency responders for police, fire and EMS.

The new system includes:

- 27 dedicated 911 clerk positions (vs 14 positions in the old center)
- 18 radio console dispatch positions (vs 13 in the old center)
- 14 combination positions in the SAFD Communications Center
- 4 new fully functional dispatch centers provide state of the art performance
- Support for the existing SAPD/SAFD backup centers at Transguide
- A Digital recording system with disc reproduction capability

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